

Raiser's Edge NXT System Requirements and Recommendations

An Overview of Compatibility with Browsers and Device Operating Systems

For optimal experience, we recommend you use **Raiser's Edge NXT** via one of the following browsers on your desktop, smartphone, tablet, or other device.

Web interface requirements

| | |
|--------------------------------|---|
| Browser | <p>We recommend you use the latest available version of your chosen browser.</p> <ul style="list-style-type: none"> • Google <i>Chrome</i> • Apple <i>Safari</i> (Mac) • Mozilla <i>Firefox</i> • Microsoft <i>Edge</i> or <i>Internet Explorer 11</i> or greater |
| Device operating system | <ul style="list-style-type: none"> • Microsoft <i>Windows Mobile 8.1</i> or greater with <i>Internet Explorer 11</i> • Google <i>Android 4.1</i> or greater with <i>Chrome for Android</i> • Apple <i>iOS7</i>, <i>iOS8</i>, or <i>iOS9</i> with <i>Safari</i> |

Workstation requirements

| | |
|-------------------------|--|
| Operating system | <ul style="list-style-type: none"> • Microsoft <i>Windows 7, SP1; Windows 8.1; or Windows 10</i> • Apple <i>MAC OS X</i> |
| Processor (CPU) | Processor required by your operating system |
| Memory (RAM) | Available memory as recommended for your operating system |
| Display | Super video graphics array (SVGA), 1024 X 768 recommended |
| Other | Permissions to download and install <i>Citrix</i> software |

Firewall settings

Hostnames

If your network's firewall settings filter traffic, allow all inbound and outbound requests from the following hostnames:

- renxt.blackbaud.com
- *.renxt.blackbaud.com
- host.nxt.blackbaud.com
- *.sky.blackbaud.com
- *.app.blackbaud.net
- *.blob.core.windows.net
- sky.blackbaudcdn.net

IP addresses

If your network uses firewall settings, we recommend you base your rules on hostnames when possible. If you instead use IP addresses, you must allow all traffic to all the IP addresses **Raiser's Edge NXT** uses.

- For Incapsula, our third-party service for networking, periodically check their [list](#) of ranges and allow them.
- For Amazon Web Services, periodically download the [list](#) of ranges and allow them.
- For Microsoft Azure, download the [list](#) weekly and allow all the ranges for your region.

| Customer region | Required Azure region |
|-------------------|-------------------------------|
| United States | AzureCloud.eastus2 |
| | AzureCloud.centralus |
| Canada | AzureCloud.eastus2 |
| | AzureCloud.centralus |
| | AzureCloud.canadacentral |
| | AzureCloud.canadaeast |
| Europe | AzureCloud.eastus2 |
| | AzureCloud.centralus |
| | AzureCloud.westeurope |
| | AzureCloud.northeurope |
| Australia/Pacific | AzureCloud.eastus2 |
| | AzureCloud.centralus |
| | AzureCloud.australiasoutheast |
| | AzureCloud.australiaeast |

► Please note these system requirements are subject to change. For the most current information, visit <https://www.blackbaud.com/nonprofit-resources/system-requirements.aspx>.