



GIFTS® 6.7

System Requirements and Recommendations

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This article details the operating systems, platforms, and software with which GIFTS® 6.7, GIFTS Connections® Server 3.6, IGAM 6.2 and Plus Pack 5.3 have been certified to be compatible.

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About GIFTS Compatibility

GIFTS, Essential GIFTS®, and GIFTS Connections support key industry standards and are integrated with top-rated products. MicroEdge regularly expands the compatibility of GIFTS and GIFTS Connections with each new version, as well as with periodic maintenance releases that are available to clients with active Maintenance and Support contracts.

This article also lists supported products. Supported products are generally older versions of certified software. We encourage you to contact Technical Support if you have problems with supported products. Be aware, however, that future releases may not address problems with supported products, and that the solution Technical Support offers may be to upgrade to a certified version.



Obtaining the Latest Version of this Article

The information in this article is accurate as of the revision date found at the top of this page, and is subject to change. To ensure that your copy is up-to-date, you can view the latest version of this article at <https://www.blackbaud.com/howto/MicroEdge>.

MicroEdge Certification Policy

GIFTS and Essential GIFTS are certified with the latest version of supported products available at the time of the release of the software. Please note that service packs, upgrades, and versions made available after GIFTS has been released are typically not certified until the next release of GIFTS. At that time, only the latest version of the software is certified; interim releases made available during the intervening period are not certified.

GIFTS 6.7 – Certified Products

GIFTS 6.7 is certified to be compatible with the following products.

NOTE: For all Microsoft products, please make sure you have installed the latest Service Pack available.

Workstation Operating Systems

- Windows 7 or 10 Professional^(*)

Network Operating Systems

- Windows Server 2012 R2

Client/Server Platforms

NOTE: For optimal performance, use Microsoft SQL Server.

- Microsoft SQL Server® 2014

Microsoft Office Professional

- Microsoft Office Professional 2013/2016^(**)

NOTE: Office 365 users - Only a desktop installation of **Office 2013/2016** connected to Office 365 is fully compatible with all MicroEdge products.

Email Systems

GIFTS is compatible with all email software that complies with any of the following protocols:

- Microsoft Outlook® 2013/2016^(**)
- SMTP
- Microsoft Exchange 2016

Citrix® Metaframe Presentation Server

Note: Citrix® must be installed under a certified network operating system.

- Citrix XenApp 7.6 Feature Pack 3
- Citrix Presentation Server v4.0



Certified Browsers for Browser-Accessed Products

This applies to IGAM 6.2 and GIFTS Connections Server 3.6 (MyGIFTS & ReviewerCONNECT).

Note: All web browsers listed below were tested using their default settings.

<ul style="list-style-type: none"> • Internet Explorer® 11 • Internet Explorer® 10 • Internet Explorer® Edge 	<ul style="list-style-type: none"> • Mozilla® Firefox® (for PC and Mac) • Safari® (for PC and Mac) • Google Chrome
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NOTES:

- Browsers are tested and certified using default settings.
- All browsers should have the latest updates available installed.

GIFTS Connections Server 3.6 – Certified Products

Server Operating Systems

<ul style="list-style-type: none"> • Windows 10 Professional • Windows 7 Professional 	<ul style="list-style-type: none"> • Windows Server 2012 • Windows Server 2012 R2
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Client/Server Platforms and ODBC Drivers

<ul style="list-style-type: none"> • Microsoft® SQL Server® 2014 (64-bit) • Microsoft® SQL Server® 2008 R2 Express (64-bit only) • Microsoft® SQL Server® 2008 • Oracle® 10g and Oracle 11g (releases 10.2.0 and 11g) (*2) <p><i>ODBC driver for the Crystal Reports viewer: filename CROR819.DLL, version 4.20.00.12</i></p> <p><i>ODBC driver for the Crystal Reports viewer: filename CROR820.DLL, version 5.00.00.51</i></p>
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Footnotes

(*1) The Job Manager Service is not certified to run on 64-bit Windows operating systems. For 64-bit Windows, please use the Job Manager Exe instead. MyGIFTS and ReviewerCONNECT clients, please also note that Windows 7 & 8 Professional are not certified for use with the Job Manager.

(*2) *Crystal Oracle Driver* - This driver is installed during the GIFTS 6.7 installation/upgrade process. In order for the GIFTS standard reports generated with the Crystal Reports viewer to run properly in an Oracle environment, this driver must be set up as the GIFTS DSN. For information about specifying this driver as the GIFTS DSN on a workstation, please refer to the *GIFTS 6.7 Installation and Technical Reference Guide*. With Windows 7 or later, GIFTS 6.7 requires the use of version 5.0 of the Oracle ODBC driver for Crystal Reports viewer.