

New Features Guide

02/03/2021Blackbaud Altru 5.20 New Features US

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Before you use the new **Blackbaud Altru** features released in February 2021, we recommend that you review the information in this guide. It will help you and any other **Altru** users in your organization get the most from the enhancements we introduced.

EMV-Certified Payment Terminal — *Coming Soon!*

Last release, we announced that Blackbaud's **EMV-Certified Payment Terminal** solution is now available in **Blackbaud Altru** to a limited number of organizations. We are currently still engaged in our Limited Availability (LA) program — as a reminder, if your organization is interested in participating, please [contact us](#) for more information.



Payment Terminal helps protect against costly credit card fraud through the use of EMV-certified card readers that offer End-to-end Encryption (E2EE). The devices support chip cards and contactless methods such as digital wallets, and provide additional security for card-present transactions.

This solution will soon be available to more of you, and eventually, all organizations who process payments through **Blackbaud Merchant Services (BBMS)**.

To learn more or to request more information, see our [Payment Terminal resources page](#).

To learn more about the differences between PCI P2PE and EMV E2EE, visit [Credit Payment Security – PCI P2PE and EMV E2EE Explained](#).

Cleanup of Ad-hoc Query Export Output

To ensure quality performance for your instance of **Blackbaud Altru**, we automatically removed output files that were previously generated by ad-hoc query export processes.

Note: While old output files have been deleted, your export processes remain unchanged.

To prevent unneeded output files from accumulating again, we recommend you periodically remove these. Your organization can set up a global change process that automatically runs and deletes business process output on a regular basis.

To create a global change process that deletes business process output:

1. From **Administration, Global changes**, select **Add**.
2. Under **Business Process**, select **Business process output delete**.
3. Enter a name and set parameters as needed.
4. When finished, select **OK**.

To create a job schedule that runs the process automatically:

1. From the global change record, under **Tasks**, select **Create job schedule**.
2. Enter a job name.
3. Under **Schedule type**, choose how often the process should run. If needed, set additional details such as a certain day or time.
4. When finished, select **Save**.

For more information, see [Delete business process outputs globally](#).

For more information on best practices to keep your database clean, check out our webinars available on demand: [10 Tips for Altru Database Cleanup Part 1](#) and [10 Tips for Altru Database Cleanup Part 2](#).