

CUSTOMER STORY:

Evangelical Free Church of Canada

“Blackbaud’s products have accommodated our growing organization, and the potential for further growth is greater now that we have these products. With Blackbaud we get applications that work with each other to provide a more seamless interaction between departments, enable consistent and accurate data across the organization, and overall make our operations smoother and save us time. With Blackbaud we have a partner for the long haul.”

— Cathy de la Rambelje
Manager of Finance
Evangelical Free Church of Canada

The Evangelical Free Church of Canada (EFCC) exists to serve in the birth and growth of healthy churches across Canada and around the world. The EFCC desires to understand and fulfill its particular calling in the work of God’s Kingdom. The EFCC focuses on creatively helping people and churches engage in Spirit-directed Ministry fitted with their gifting.

Challenge

The financial application used by the Evangelical Free Church of Canada was not detailed enough for the organization. It was also running out of account numbers.

Tax receipts would take weeks to produce.

Additionally, the application did not provide an audit trail, which is essential for a nonprofit organization.

The organization was also growing and could not keep up with the amount of work required to utilize its existing financial application.

Evangelical Free Church of Canada
is powered by:

- ▶ Financial Edge™
- ▶ Raiser’s Edge™

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Solution

The EFCC reviewed a number of financial applications before selecting **Financial Edge™**.

Financial Edge, because it is specifically designed for nonprofits and fund accounting, provided the reporting, auditing, and tracking capabilities the organization needed.

EFCC also selected Blackbaud's **Raiser's Edge™** for its donor tracking, event management module, and for its seamless integration with Financial Edge.

The organization selected **Blackbaud Application Hosting™** to provide employees access to information from various locations.



Financial Edge is specifically designed for nonprofits and fund accounting.



EFCC gets better data and a complete audit trail with Financial Edge and Raiser's Edge.

Results

With Financial Edge and Raiser's Edge, the organization is able to register each donation as a fund. As a mission-based organization, this is essential for EFCC because donations are in support of individual missionaries and projects.

Financial Edge has also allowed the EFCC to track separate revenue and expenses for the national and international arms and easily produce consolidated reports while keeping the integrity of the accounts in the separate funds.

The organization's number of tax receipts created grew by 45 percent in the last year. With its old system this would take two weeks, with Raiser's Edge it was completed in half a day.

Human error as a result of manual data entry has decreased and the organization is working more efficiently.

